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POINT-TO-POINT PASSENGER TRANSPORT INDUSTRY ACT 2019

POINT-TO-POINT PASSENGER TRANSPORT INDUSTRY (AMENDMENT) REGULATIONS 2024

In exercise of the powers conferred by section 53 of the Point-to-Point Passenger Transport Industry Act 2019, the Land Transport Authority of Singapore, with the approval of the Minister for Transport, makes the following Regulations:

Citation and commencement

1.—(1) These Regulations are the Point-to-Point Passenger Transport Industry (Amendment) Regulations 2024 and, except for regulation 7, come into operation on 1 January 2025.

(2) Regulation 7 is deemed to have come into operation on 31 December 2021.

Amendment of regulation 8

2. In the Point-to-Point Passenger Transport Industry Regulations 2020 (G.N. No. S 422/2020) (called in these Regulations the principal Regulations), in regulation 8 —

(a) in paragraph (1), after sub-paragraph (h), insert —

“(ha) the applicant’s policies, procedures and practices for ensuring the security of personal data collected and used in the course of or for the purpose of providing the street-hail service or ride-hail service, as the case may be;”;

(b) in paragraph (1)(i), replace “and (h)” with “, (h) and (ha)”;

(c) after paragraph (1), insert —

“(1A) For the purposes of paragraph (1)(*ha*), information about the applicant’s policies, procedures and practices mentioned in that provision include —

(a) policies, procedures and practices relating to —

(i) the detection of the occurrence of a notifiable data breach affecting applicable personal data; and

(ii) in the event a notifiable data breach affecting applicable personal data is detected — the actions to be taken to manage and minimise the impact of the notifiable data breach, including the process by which the applicant notifies the LTA and the individuals to whom the applicable personal data relates;

(b) the individuals (by name or description) in the applicant’s organisation responsible for implementing the policies, procedures and practices mentioned in sub-paragraph (a); and

(c) the roles and responsibilities of each individual mentioned in sub-paragraph (b).

(1B) In paragraph (1A) —

“applicable personal data” —

(a) in the case of an applicant for a street-hail service licence — means personal data of any of the following individuals that is collected or used in the course of, or for the purpose of, providing the street-hail service:

(i) a related driver;

(ii) a passenger of any taxi driven by a related driver; or

(b) in the case of an applicant for a ride-hail service licence — means personal data of any of the following individuals that is collected or used in the course of, or for the purpose of, providing the ride-hail service:

(i) a participating bookable driver;

(ii) a passenger or hirer of a bookable vehicle;

“notifiable data breach” means a data breach within the meaning given by section 26B(1)(a) of the Personal Data Protection Act 2012 that affects applicable personal data.

(1C) For the purposes of section 18(2)(e) of the Act, an application for or to renew a ride-hail service licence must additionally be accompanied by information in respect of the applicant’s policies, procedures and practices to respond to any systemic incident affecting the applicant’s provision of the ride-hail service, including information about —

(a) the applicant’s policies, procedures and practices for detecting the occurrence of a systemic incident;

(b) the actions to be taken by the applicant if the applicant establishes that a systemic incident has occurred, including the notification of the LTA and the public;

(c) the individuals (by name or description) in the applicant’s organisation responsible for organising and coordinating the applicant’s response to a systemic incident; and

(d) the roles and responsibilities of each individual mentioned in sub-paragraph (c).

(1D) In paragraph (1C), “systemic incident”, in relation to an applicant —

(a) means any occurrence, whether due to a natural disaster or phenomenon or to a man-made cause, which impairs the applicant’s provision of a ride-hail service for a period of one hour or more; and

(b) includes any occurrence that adversely affects the applicant’s ability to collect or receive payment for or in relation to the provision of a ride-hail service.”; and

(d) in paragraph (2), after “paragraph (1)”, insert “or (1C)”.

Amendment of regulation 13

3. In the principal Regulations, in regulation 13, replace paragraph (2) with —

“(2) In this regulation —

“3-month compounded SORA”, in relation to a period, means —

(a) for the period or part of the period that falls within the 6-month period beginning on 1 April of a calendar year, then, for the period or the part (as the case may be) — the compounded average of the SORA values for a 3-month period computed by the Monetary Authority of Singapore using the prescribed methodology, and published —

(i) on its Internet website at <https://www.mas.gov.sg>; or

- (ii) where the website is unavailable to the public, in any other form that is readily accessible by the public,

on either of the following days:

- (iii) if 1 March of that calendar year is a business day — that day;
- (iv) if 1 March of that calendar year is not a business day — the last business day in February of that calendar year; or

- (b) for the period or part of the period that falls within the 6-month period beginning on 1 October of a calendar year, then, for the period or the part (as the case may be) — the compounded average of the SORA values for a 3-month period computed by the Monetary Authority of Singapore using the prescribed methodology, and published —

- (i) on its Internet website at <https://www.mas.gov.sg>; or

- (ii) where the website is unavailable to the public, in any other form that is readily accessible by the public,

on either of the following days:

- (iii) if 1 September of that calendar year is a business day — that day;
 - (iv) if 1 September of that calendar year is not a business day — the last business day in August of that calendar year;

“bank holiday” means a day declared by the Monetary Authority of Singapore to be a bank holiday under section 60(1) of the Banking Act 1970;

“business day” means any day other than a Saturday, Sunday, public holiday or bank holiday;

“prescribed methodology” means the methodology set out in the document called “Compounded Singapore Overnight Rate Average Index (“SORA Index”), Compounded SORA and MAS Floating Rate Notes (“MAS FRN”): A User Guide” dated 16 March 2021;

“Singapore Overnight Rate Average” or “SORA” means the volume-weighted average rate of borrowing transactions in the unsecured overnight interbank Singapore dollar cash market in Singapore between 8 a.m. and 6.15 p.m., as published by the Monetary Authority of Singapore —

(a) on its Internet website at <https://www.mas.gov.sg>; or

(b) where the website is unavailable to the public, in any other form that is readily accessible by the public.”.

Amendment of regulation 15

4. In the principal Regulations, in regulation 15, after paragraph (2), insert —

“(3) For the purposes of section 28(1)(a) of the Act, a licensee must give to the LTA a statement, duly audited by an external auditor of the licensee that —

(a) specifies the gross revenue derived by the licensee in the financial year to which the accounts and statements relate from the provision of a street-hail service or ride-hail service, as the case may be; and

- (b) provides a breakdown of the items constituting that gross revenue, including items corresponding to —
 - (i) the gross revenue derived from taxi rentals or commissions collected from the licensee’s related drivers or participating bookable drivers, as the case may be; and
 - (ii) the gross revenue derived from platform fees, booking fees or other fees collected from passengers.”.

Amendment of regulation 18

5. In the principal Regulations, in regulation 18, replace paragraph (1) with —

“(1) For the purposes of section 29(1)(a) of the Act, a street-hail service licensee must —

- (a) except where sub-paragraph (b) applies, keep a record of each street-hail service performance indicator in Part 1 of the Schedule for 5 years after the end of the reporting period to which the record relates; and
- (b) in respect of paragraph 3 in the second column of item 3 in Part 1 of the Schedule, keep a record of that street-hail service performance indicator for 18 months after the end of the reporting period to which the record relates.

(1A) For the purposes of section 29(2)(a) of the Act, a ride-hail service licensee must keep a record for 5 years after the end of the reporting period to which the record relates.”.

Amendment of Schedule

6. In the principal Regulations, in the Schedule —

- (a) in the Schedule reference, after “17(1)”, insert “, 18(1)”; and
- (b) in Part 1, replace item 2 with —

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2. Service capacity	<p>1. Matters relating to the related drivers of the street-hail service licensee:</p> <ul style="list-style-type: none"> (a) the total number of related drivers; (b) the total number of related drivers who are main hirers; (c) the total number of related drivers who are relief drivers. <p>2. Matters relating to the number of taxis registered to the street-hail service licensee:</p> <ul style="list-style-type: none"> (a) the total number of taxis registered to the street-hail service licensee; (b) the total number of taxis driven by related drivers of the street-hail service licensee in the provision of the street-hail service; (c) the total number of taxis registered to the street-hail service licensee which are not driven by related drivers of the street-hail service licensee in the provision of the street-hail service.
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(c) in Part 1, in item 7, in the second column, after paragraph 1, insert —

“1A. Aggregate monthly data based on the registered fleet for 1-shift and 2-shift taxis:

- (a) the total mileage travelled by all 1-shift and 2-shift taxis driven by related drivers providing the street-hail service (empty cruising and when engaged with customer);

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- (b) the total mileage travelled by all 1-shift and 2-shift taxis driven by related drivers providing the street-hail service while a passenger is on board the taxi.”;
 - (d) in Part 1, in item 7, in the second column, in paragraph 2(e), replace the full-stop at the end with a semi-colon;
 - (e) in Part 1, in item 7, in the second column, in paragraph 2, after sub-paragraph (e), insert —
 - “(f) total cost incurred by the street-hail service licensee in respect of —
 - (i) any rebate on the cost to a related driver of hiring a taxi from the street-hail licensee; and
 - (ii) any scheme (including any incentive) to encourage related drivers to provide or continue providing the street-hail service.”;
 - (f) in Part 2, in item 4, in the second column, replace paragraph 2 with —
 - “2. For each request for an on-demand passenger transport service booked through the ride-hail service licensee —
 - (a) the date and time of acceptance by a participating bookable driver of the request;
 - (b) the cancellation of the request, including the reason for such cancellation, if any; or
 - (c) the fact that the request was neither accepted by a participating bookable driver nor cancelled.”;
 - (g) in Part 2, in item 4, in the second column, in paragraph 3, after sub-paragraph (c), insert —
 - “(ca) the distance travelled by the bookable vehicle —
 - (i) starting from the location where the participating bookable driver (who is driving the bookable vehicle used to provide the service) begins his or her journey to pick up the passenger; and
 - (ii) ending at the location where the passenger boards the bookable vehicle;”;

(h) in Part 2, after item 5, insert —

<p>5A. Contributions to the Central Provident Fund under the Central Provident Fund Act 1953 (CPF Act)</p>	<p>1. Contributions made by the ride-hail service licensee (being a platform operator within the meaning given by section 2(1) of the CPF Act) in respect of each participating bookable driver (being a platform worker within the meaning given by section 2(1) of the CPF Act).</p> <p>2. Recoverable amount deducted by the ride-hail service licensee from the platform remuneration (within the meaning given by section 2(1) of the CPF Act) of each participating bookable driver.</p>
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(i) in Part 2, in item 6, in the second column, after paragraph 1, insert —

“1A. The total number of hours per month that each participating bookable driver uses, in relation to the provision of passenger transport services under a vehicle pooling arrangement, a digital platform or other platform (such as an app or a website) provided, specified or designated by the ride-hail service licensee.”;

(j) in Part 2, in item 7, in the second column, after paragraph 1, insert —

“1A. Aggregate monthly data based on the registered fleet for 1-shift and 2-shift taxis:

- (a) the total mileage travelled by all 1-shift and 2-shift taxis driven by related drivers providing the on-demand passenger transport service (empty cruising and when engaged with customer);

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- (b) the total mileage travelled by all 1-shift and 2-shift taxis driven by related drivers providing the on-demand passenger transport service while a passenger is on board the taxi.”;
 - (k) in Part 2, in item 7, in the second column, in paragraph 2(e), replace the full-stop at the end with a semi-colon; and
 - (l) in Part 2, in item 7, in the second column, in paragraph 2, after sub-paragraph (e), insert —
 - “(f) total cost incurred by the ride-hail service licensee in respect of —
 - (i) any rebate on the cost to a related driver of hiring a taxi from the ride-hail licensee; and
 - (ii) any scheme (including any incentive) to encourage participating bookable drivers to provide or continue providing the on-demand passenger transport service.”.

Miscellaneous amendments

7. In the principal Regulations —

- (a) in the following provisions, replace “(Cap. 276)” with “1961”:
 - Regulation 4(1)(a)(ii)
 - The Schedule, Part 1, item 1, second column, paragraph 4(a);
- (b) in the following provisions, after “Road Traffic Act”, insert “1961”:
 - Regulation 4(1)(a)(iii)
 - The Schedule, Part 1, item 1, second column, paragraph 4(b)
 - The Schedule, Part 2, item 1, second column, paragraph 4(a) and (b)
 - The Schedule, Part 3, item 1, second column, paragraph 4(a) and (b);
- (c) in regulation 11(5)(a), replace “(Cap. 2)” with “2004”; and

(d) in regulation 11(5)(b), after “Accountants Act”, insert “2004”.

[G.N. Nos. S 911/2020; S 181/2023]

Made on 24 December 2024.

RICHARD LIM CHERNG YIH
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Singapore.*

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(To be presented to Parliament under section 54 of the Point-to-Point Passenger Transport Industry Act 2019).