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## No. S 56

### CASINO CONTROL ACT (CHAPTER 33A)

#### CASINO CONTROL (PATRON DISPUTE RESOLUTION) (AMENDMENT) REGULATIONS 2013

In exercise of the powers conferred by sections 112 and 200 of the Casino Control Act, the Casino Regulatory Authority of Singapore, with the approval of the Minister for Home Affairs, hereby makes the following Regulations:

#### **Citation and commencement**

1. These Regulations may be cited as the Casino Control (Patron Dispute Resolution) (Amendment) Regulations 2013 and shall come into operation on 31st January 2013.

#### **Amendment of regulation 4**

2. Regulation 4 of the Casino Control (Patron Dispute Resolution) Regulations 2009 (G.N. No. S 432/2009) (referred to in these Regulations as the principal Regulations) is amended —

(a) by deleting paragraphs (2), (3) and (4); and

(b) by deleting the regulation heading and substituting the following regulation heading:

**“When dispute is considered unresolved”.**

#### **Amendment of regulation 5**

3. Regulation 5(1) of the principal Regulations is amended by deleting the words “15 days” and substituting the words “30 days”.

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**Amendment of regulation 6**

4. Regulation 6(1) of the principal Regulations is amended by deleting the words “15 days” in sub-paragraph (b) and substituting the words “30 days”.

**Amendment of regulation 8**

5. Regulation 8 of the principal Regulations is amended by inserting, immediately after paragraph (6), the following paragraph:

“(6A) The Patron Dispute Committee may direct any inspector to carry out any further investigation of the dispute and submit a report on his findings.”.

**New regulation 8A**

6. The principal Regulations are amended by inserting, immediately after regulation 8, the following regulation:

**“Decisions by Patron Dispute Committee outside meetings**

**8A.—**(1) Notwithstanding regulations 7 and 8, a Patron Dispute Committee may, if it thinks fit, deliberate on and make any decision by the circulation of papers among all of the members of the Patron Dispute Committee.

(2) A member of the Patron Dispute Committee who is in any way, directly or indirectly, interested in any dispute, which interest could conflict with the proper performance of the member’s duties in relation to the dispute —

(a) shall disclose the nature of his interest in writing to the chairman of the Patron Dispute Committee at the first opportunity after the relevant facts have come to his knowledge, which disclosure shall be recorded by the secretary of the Patron Dispute Committee; and

(b) shall not take part in the decision with respect to that dispute.

(3) A decision in writing made by a simple majority of the members of the Patron Dispute Committee for the time being entitled to take part in the decision in respect thereof shall be

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taken to be a decision of the Patron Dispute Committee, and shall be as valid and effectual as if it had been made at a meeting of the Patron Dispute Committee duly convened and held.

(4) Separate copies of a decision in writing may be distributed for signing by the members if the wording of the decision is identical in each copy.

(5) For the purpose of a decision under this regulation, the chairman and each member shall have the same voting rights as they have at any meeting of the Patron Dispute Committee.

(6) The decision of the Patron Dispute Committee shall be made when the last member thereof required for the majority signs and his decision is duly delivered to the secretary.

(7) The chairman may stipulate a period of time within which a decision must be made under this regulation.

(8) For the purposes of this regulation, papers, including disclosures and decisions, may be circulated among members or delivered to the secretary by hand or facsimile or electronic transmission of the information in the papers concerned.”.

### **Amendment of regulation 11**

7. Regulation 11 of the principal Regulations is amended by deleting paragraph (1) and substituting the following paragraphs:

“(1) When the Authority receives an appeal under regulation 10, the Authority shall —

- (a) notify the respondent in writing of the grounds of appeal of the appellant;
- (b) allow the respondent to submit a statement in reply to the grounds of appeal within such time as the Authority may specify; and
- (c) if, in the opinion of the Authority, the respondent’s statement under sub-paragraph (b) contains matters not previously considered by the Patron Dispute Committee, allow the appellant to submit a further statement in reply

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to the respondent's statement within such time as the Authority may specify.

(1A) Where the grounds of appeal or statements under paragraph (1) contain any matters not previously considered by the Patron Dispute Committee, the Authority may, before making its decision, call upon a Patron Dispute Committee to give its opinion thereon.

(1B) The Patron Dispute Committee which gives its opinion on the matters referred to in paragraph (1A) need not comprise the same members as the Patron Dispute Committee which made the decision being appealed against.”.

Made this 24th day of January 2013.

RICHARD MAGNUS  
*Chairman,*  
*Casino Regulatory Authority of*  
*Singapore.*

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