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CASINO CONTROL ACT (CHAPTER 33A)

CASINO CONTROL (SURVEILLANCE) REGULATIONS 2009

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In exercise of the powers conferred by section 200 of the Casino Control Act, the Casino Regulatory Authority of Singapore, with the approval of the Minister for Home Affairs, hereby makes the following Regulations:

PART I
PRELIMINARY

Citation and commencement

1. These Regulations may be cited as the Casino Control (Surveillance) Regulations 2009 and shall come into operation on 23rd September 2009.

Definitions

2. In these Regulations, unless the context otherwise requires —

“approved surveillance plan” means a surveillance plan approved by the Authority under regulation 5;

“casino premises” has the same meaning as in the Casino Control (Casino Layout) Regulations 2009 (G.N. No. S 430/2009);

“casino surveillance system” means a surveillance system for casino premises comprising all the installations, devices and equipment (whether electronic or otherwise), including video cameras, audio sensors, monitors, recorders, video printers, switches, selectors and other ancillary or related equipment, with the capability to observe, monitor and record activities within and in the immediate vicinity of those casino premises;

[Deleted by S 52/2013 wef 31/01/2013]

“Surveillance Code” means the code of practice issued under regulation 3;

“surveillance plan”, in relation to any casino premises, means a plan showing the casino surveillance system for those casino premises;

“surveillance system requirements” means the objectives, standards and requirements specified in the Surveillance

Code in respect of or related to the installation, operation or maintenance of a casino surveillance system by a casino operator;

[S 52/2013 wef 31/01/2013]

“video recording” means any disc, magnetic tape or solid state recording device containing information by the use of which one or more series of visual images may be produced electronically and shown as a moving picture.

PART II

SURVEILLANCE CODE AND SURVEILLANCE PLAN

Surveillance Code

3.—(1) The Authority shall issue a Surveillance Code setting out the surveillance system requirements for a casino surveillance system, and may, at any time with reasonable notice to all casino operators, modify the Surveillance Code.

[S 52/2013 wef 31/01/2013]

(2) Subject to paragraph (3), a casino operator shall install, operate and maintain a casino surveillance system for its casino premises which satisfies all the surveillance system requirements applicable to it.

[S 52/2013 wef 31/01/2013]

(3) The Authority may, on the application of a casino operator in relation to any surveillance system requirement, modify or waive the surveillance system requirement subject to such conditions as the Authority may impose.

[S 52/2013 wef 31/01/2013]

Surveillance plan for casino premises

4.—(1) No casino operator shall conduct or permit the conduct of any operations in its casino premises unless —

- (a) there is an approved surveillance plan for those casino premises; and

- (b) there is a casino surveillance system which is installed, operated and maintained for those casino premises in accordance with that approved surveillance plan.

[S 52/2013 wef 31/01/2013]

(2) An approved surveillance plan for any casino premises shall remain in force until a surveillance plan that is to replace it is approved by the Authority.

- (3) *[Deleted by S 52/2013 wef 31/01/2013]*

Approval of surveillance plan

5.—(1) A surveillance plan submitted to the Authority for approval in respect of any casino premises shall comprise the following documents:

- (a) detailed blueprints or diagrams of the casino premises, indicating —
- (i) the areas within the casino premises to be monitored by the casino surveillance system (including the areas designated for entry into, and exit out of, the casino premises);
 - (ii) a description of all installations, devices and equipment (whether electronic or otherwise) to be used for the casino surveillance system;
 - (iii) a description of the activities to be monitored by the casino surveillance system; and
 - (iv) drawings which map the placement of installations, devices and equipment (whether electronic or otherwise) comprising the casino surveillance system, in relation to the activities to be monitored;
- (b) *[Deleted by S 52/2013 wef 31/01/2013]*
- (c) a description of the procedures for the installation, operation and maintenance of the casino surveillance system;
- (d) a statement by the person in charge of the casino surveillance system that —

- (i) the casino surveillance system shown in the surveillance plan satisfies the surveillance system requirements applicable to it; and
[S 52/2013 wef 31/01/2013]
- (ii) the surveillance plan complies with the requirements in these Regulations; and
- (e) such other documents as the Authority may, from time to time, require to determine whether the casino surveillance system satisfies the surveillance system requirements applicable to it.

[S 52/2013 wef 31/01/2013]

(2) The Authority shall not approve any surveillance plan for any casino premises unless it is of the opinion that the surveillance plan adequately demonstrates that the casino surveillance system satisfies or will satisfy all the surveillance system requirements applicable to it.

[S 52/2013 wef 31/01/2013]

(3) The Authority may —

- (a) approve a surveillance plan for any casino premises subject to such conditions as it may impose; or
- (b) reject the surveillance plan if any part of it does not satisfy any of the surveillance system requirements applicable to it or does not comply with any of the requirements set out in these Regulations.

[S 52/2013 wef 31/01/2013]

6. *[Deleted by S 52/2013 wef 31/01/2013]*

Change to approved surveillance plan

7.—(1) A casino operator which intends to make any change to its casino surveillance system that will deviate from the approved surveillance plan (other than a change required by the Authority under regulation 10) must apply to the Authority for approval of the proposed change at least 30 days before the date of the proposed change, or within such shorter period as the Authority may allow.

(2) Every application to the Authority under paragraph (1) shall contain —

- (a) details of the proposed change, date and time of the proposed change, reasons for the proposed change, location of the proposed change and the period for which any part of the casino premises will be closed to make the proposed change; and

[S 52/2013 wef 31/01/2013]

- (b) *[Deleted by S 52/2013 wef 31/01/2013]*

- (c) a statement by the person in charge of the casino surveillance system that the casino surveillance system shown in the surveillance plan after the proposed change will satisfy the surveillance system requirements applicable to it.

[S 52/2013 wef 31/01/2013]

(3) The Authority may, in addition, by a written notice, require the casino operator to submit a revised surveillance plan within 14 days of the date of the notice, or such longer period as the Authority may allow, comprising the documents referred to in regulation 5(1)(a) and (c) and any documents required under regulation 5(1)(e), revised to show the proposed change.

[S 52/2013 wef 31/01/2013]

(4) An approved surveillance plan shall be revised to the extent that the application under this regulation (including the accompanying documents and any revised surveillance plan) is approved by the Authority.

(5) A casino operator shall ensure that the change to the casino surveillance system is made in accordance with the proposed change as approved by the Authority under this regulation.

Change to Surveillance Code

8.—(1) Where the Authority modifies the Surveillance Code, a casino operator shall, within 30 days of the date it is notified of such change or such longer period as the Authority may allow, submit to the Authority for approval an application for such proposed changes to the casino surveillance system as may be necessary to satisfy the modified surveillance system requirements applicable to it.

[S 52/2013 wef 31/01/2013]

(2) Regulation 7(2), (3), (4) and (5) shall apply to any application for a proposed change to the casino surveillance system arising from a modification of the Surveillance Code under paragraph (1) as it does to an application for a change proposed by a casino operator under regulation 7(1).

(3) Notwithstanding paragraph (1), where a casino operator considers that the modification to the Surveillance Code requires no change to the casino surveillance system —

- (a) the casino operator may submit a statement by the person in charge of the casino surveillance system that the casino surveillance system shown in the approved surveillance plan, without any adjustment, continues to satisfy the surveillance system requirements applicable to it; and
[S 52/2013 wef 31/01/2013]
- (b) the Authority may, on the basis of that statement, allow the casino operator to dispense with the submission of an application under paragraph (1).

PART III

REGULATORY AND ENFORCEMENT POWERS

Inspector may request for recordings

9.—(1) A casino operator shall, immediately upon request by an inspector —

- (a) provide a copy of any recorded image or video recording by the casino surveillance system;
[S 52/2013 wef 31/01/2013]
- (b) if required to do so, attend before the inspector and answer such questions or provide such information with respect to the recorded image or video recording as the inspector may consider necessary; or
[S 52/2013 wef 31/01/2013]
- (c) keep for such period as the inspector may require, a copy of any recorded image or video recording by the casino surveillance system.
[S 52/2013 wef 31/01/2013]

(2) The Authority may keep the copy of any recorded image or video recording provided to the inspector under paragraph (1).

Power to require temporary installation or removal of surveillance installation, device or equipment

10.—(1) The Authority may, by a written direction, require a casino operator to —

- (a) install or remove any surveillance installation, device or equipment or make any other change to any part of the casino surveillance system for a specified period; and
- (b) within 7 days from the date the direction is given (or such longer period as the Authority may allow), submit to the Authority a revised surveillance plan (comprising the documents referred to in regulation 5(1)(a) and (e)) showing the installation, removal or other change required to be made,

[S 52/2013 wef 31/01/2013]

and the casino operator shall comply with such direction.

(2) Regulation 4 shall not apply to a casino operator to the extent that it complies with a direction given by the Authority under paragraph (1)(a) for the specified period.

(3) An approved surveillance plan shall be revised for the specified period to the extent that any revised surveillance plan is submitted under paragraph (1)(b).

Power to install Authority's surveillance system

11.—(1) The Authority may install, operate and maintain any installation, device or equipment with the capability to observe, monitor and record activities within and in the immediate vicinity of any casino premises, and such installation, device or equipment shall be under the control of the Authority (referred to in these Regulations as the Authority's surveillance system).

(2) The Authority may require the casino operator or any casino employee to provide reasonable assistance to the Authority in the exercise of its powers under paragraph (1), including but not limited

to, granting the Authority or its contractors access to such cables and wiring as may be necessary.

No tampering with casino surveillance system and Authority's surveillance system

12.—(1) No person shall tamper with or do anything so as to compromise or adversely affect any image or video recorded by, or the proper functioning of, any part of the casino surveillance system or the Authority's surveillance system.

(2) Any person who contravenes paragraph (1) shall be guilty of an offence and shall be liable on conviction to a fine not exceeding \$10,000 or to imprisonment for a term not exceeding 12 months or to both.

Duties of licensed special employee in relation to casino surveillance system and approved surveillance plan

13.—(1) A licensed special employee shall not —

(a) do anything to cause the casino surveillance system to fail to satisfy the surveillance system requirements applicable to it;

[S 52/2013 wef 31/01/2013]

(b) make any change to the casino surveillance system or to the approved surveillance plan without the authorisation of the casino operator; or

(c) make, authorise or permit any change to the casino surveillance system or the approved surveillance plan unless the approval of the Authority has first been obtained for the change.

[S 52/2013 wef 31/01/2013]

[S 52/2013 wef 31/01/2013]

(2) Any licensed special employee who contravenes paragraph (1)(a), (b) or (c) shall be liable to disciplinary action under section 93 of the Act.

Power of inspector to stop game or casino operations until corrective action taken

14. Without prejudice to the generality of section 15(1) of the Act, where an inspector knows or reasonably suspects that —

- (a) an offence under regulation 12 has been committed;
- (b) there is a malfunction or fault in any part of the casino surveillance system;
- (c) any part of the casino surveillance system does not satisfy the surveillance system requirements applicable to it; or
[S 52/2013 wef 31/01/2013]
- (d) any part of the casino surveillance system is not in accordance with the approved surveillance plan,

the inspector may —

- (i) stop any game or any operations of a casino the effective monitoring or accurate recording of which has been, or may be, compromised or adversely affected until the inspector is satisfied that the necessary corrective action has been taken; and
- (ii) if necessary for the purpose of investigating any suspected contravention of any provision of the Act or these Regulations, seize any part of the casino surveillance system.

Power to give directions and take disciplinary action

15.—(1) If any casino operator, not acting under a direction referred to in regulation 10 —

- (a) installs, operates or maintains a casino surveillance system other than in accordance with the approved surveillance plan; or
- (b) makes any change to the casino surveillance system or to the approved surveillance plan without first obtaining the approval of the Authority for the change in accordance with these Regulations,

the Authority may give the casino operator such written directions concerning the casino surveillance system as it thinks fit, including —

- (i) in a case where the casino surveillance system nevertheless satisfies the surveillance system requirements applicable to it, a direction to submit a revised surveillance plan for approval or an application for approval of the change, as the case may be, without delay;

[S 52/2013 wef 31/01/2013]

- (ii) in a case where the casino surveillance system fails to satisfy the surveillance system requirements applicable to it, a direction to reinstate the casino surveillance system in accordance with the approved surveillance plan without delay; or

[S 52/2013 wef 31/01/2013]

- (iii) in a case where there has been tampering with, or a malfunction or fault in, any part of the casino surveillance system, a direction to take such corrective action (including replacement or repair) as may be necessary to rectify the malfunction, fault or alteration within a specified period,

and the casino operator shall comply with such direction.

(2) Without prejudice to the right of the Authority to give directions under paragraph (1), any casino operator which —

- (a) contravenes regulation 3(2), 4(1), 7(1) or 8(1) (except where the contravention occurs by virtue of the casino operator complying with a direction under regulation 10);

[S 52/2013 wef 31/01/2013]

- (b) fails to comply with a request of an inspector under regulation 9(1); or

- (c) contravenes paragraph (1) or regulation 10(1) by failing to comply with a direction given by the Authority thereunder,

shall be liable to disciplinary action under section 54 of the Act.

Made this 15th day of September 2009.

RICHARD MAGNUS
Chairman,
Casino Regulatory Authority of
Singapore.

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