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PROTECTION FROM HARASSMENT ACT 2014
(ACT 17 OF 2014)

PROTECTION FROM HARASSMENT
(PUBLIC SERVICE WORKER)
ORDER 2014

ARRANGEMENT OF PARAGRAPHS

Paragraph

1. Citation and commencement
 2. Prescribed classes of employees and workers and services provided
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In exercise of the powers conferred by section 6(6) of the Protection from Harassment Act 2014, the Minister for Home Affairs hereby makes the following Order:

Citation and commencement

1. This Order may be cited as the Protection from Harassment (Public Service Worker) Order 2014 and shall come into operation on 15 November 2014.

Prescribed classes of employees and workers and services provided

2. For the purposes of the definition of “public service worker” in section 6(5) of the Act, the prescribed classes of employees or workers and the services provided by them are as specified in the Schedule.

THE SCHEDULE

Paragraph 2

CLASSES OF EMPLOYEES AND WORKERS AND SERVICES PROVIDED

1. A healthcare professional providing healthcare services to patients at a public healthcare institution, with the permission of or under contract with —
 - (a) MOH Holdings Pte. Ltd.; or
 - (b) a cluster HQ or its subsidiary, which owns or operates the public healthcare institution.
2. An individual located at a public healthcare institution performing administrative, security, cleaning or operations services under contract with —
 - (a) MOH Holdings Pte. Ltd.;
 - (b) a cluster HQ or its subsidiary, which owns or operates the public healthcare institution; or
 - (c) an agent, a contractor or a sub-contractor of an organisation in sub-paragraph (a) or (b) engaged to provide those services.
3. An individual providing step-down care with the permission of or under contract with an approved provider approved in respect of that step-down care under section 23(5)(a) of the Medical and Elderly Care Endowment Schemes Act (Cap. 173A).
4. An individual performing administrative, security, cleaning or operations services at a step-down care institution under the control and management of an approved provider, under contract with —
 - (a) the approved provider; or
 - (b) an agent, a contractor or a sub-contractor of the approved provider engaged to provide those services.
5. An employee of the Agency for Integrated Care Pte. Ltd. providing to the public, in the course of his or her employment, care referral and services related to care referral.
- 6.—(1) An individual providing education services for the pupils or students of any educational institution specified in sub-paragraph (2) with the permission of or under contract with —
 - (a) the Government; or
 - (b) any person or organisation which owns or operates, or is responsible for administering or managing, the educational institution.

THE SCHEDULE — *continued*

- (2) The educational institutions for the purposes of sub-paragraph (1) are —
- (a) a Government school or Government junior college;
 - (b) a Government-aided school or Government-aided junior college;
 - (c) an independent school or independent junior college; and
 - (d) an educational institution listed in the Schedule to the Education Endowment and Savings Schemes (Edusave Pupils Fund) Regulations (Cap. 87A, Rg 1).
7. An individual located at an educational institution referred to in paragraph 6(2) performing administrative, security, cleaning or operations services under contract with —
- (a) the Government;
 - (b) any person or organisation which owns or manages, or is responsible for administering or managing, the educational institution; or
 - (c) an agent, a contractor or a sub-contractor of a person or an organisation in sub-paragraph (a) or (b) engaged to provide those services.
- 8.—(1) An employee of a person specified in sub-paragraph (2) working as a bus driver or a public transport official in relation to a basic bus service provided or operated by the bus service licensee, the Government or the Land Transport Authority of Singapore, as the case may be.
- (2) The persons for the purposes of sub-paragraph (1) are —
- (a) a bus service licensee;
 - (b) the Government;
 - (c) the Land Transport Authority of Singapore; and
 - (d) an agent, a contractor or a sub-contractor of a bus service licensee, the Government or the Land Transport Authority of Singapore engaged to operate the basic bus service.
9. An individual located at a bus interchange serving any basic bus service, performing administrative, security, cleaning or operations services in connection with the safe and secure operation of the bus interchange, under contract with —
- (a) the bus interchange operator; or
 - (b) an agent, a contractor or a sub-contractor of the bus interchange operator, engaged to provide those services.

THE SCHEDULE — *continued*

10.—(1) An employee of a person specified in sub-paragraph (3) working as a train driver, public transport official or other in-train staff, in relation to a rapid transit system operated by a rapid transit system licensee.

(2) An employee of a person specified in sub-paragraph (3), located at any railway premises or railway commuter facility, performing administrative, security, cleaning or operations services in respect of a rapid transit system operated by a rapid transit system licensee.

(3) The persons specified for the purposes of sub-paragraphs (1) and (2) are —

(a) the rapid transit system licensee who operates the rapid transit system; and

(b) an agent, a contractor or a sub-contractor of the rapid transit system licensee engaged to provide services in connection with the safe and secure operation of the rapid transit system.

11. The holder of a taxi vocational licence providing service as a taxi driver.

12. An individual providing ticket payment services to the public within any railway premises or bus interchange, under contract with a ticket payment service licensee.

13. A cleaner carrying out cleaning work in a public place or a public market under a contract with a cleaning business licensee, in the performance of a cleaning contract between the cleaning business licensee and the Government or any other public agency.

14. An individual collecting or removing refuse or waste from a public place as a waste collector licensee or under contract with a waste collector licensee or an agent, a contractor or a sub-contractor of the waste collector licensee engaged to provide the refuse or waste collection services.

15. An individual carrying out the collection or removal of refuse or waste from, or carrying out cleaning work within, any housing estate of the HDB within the Town of a Town Council, under contract with —

(a) the Town Council; or

(b) an agent, a contractor or a sub-contractor of the Town Council engaged to provide the refuse or waste collection services or cleaning services.

16. Any vector control personnel carrying out vector control work under the supervision of an authorised officer under the Control of Vectors and Pesticides Act (Cap. 59).

17. An employee of an emergency ambulance service provider providing emergency ambulance services under section 4(2)(k) of the Civil Defence Act

THE SCHEDULE — *continued*

(Cap. 42), in performance of a contract between the emergency ambulance service provider and the Singapore Civil Defence Force.

18.—(1) Any licensee specified in sub-paragraph (2) or any employee, agent or contractor of such a licensee —

- (a) doing anything which that person is authorised, empowered or required to do under the Electricity Act (Cap. 89A); or
- (b) for the purposes of performing the licensee's duties under that Act or the licensee's licence.

(2) The licensees for the purposes of sub-paragraph (1) are —

- (a) a market support services licensee;
- (b) a transmission agent licensee;
- (c) a transmission licensee; and
- (d) a retail electricity licensee.

19.—(1) Any licensee specified in sub-paragraph (2) or any employee, agent or contractor of such a licensee —

- (a) doing anything which that person is authorised, empowered or required to do under the Gas Act (Cap. 116A); or
- (b) for the purposes of performing the licensee's duties under that Act or the licensee's licence.

(2) The licensees for the purposes of sub-paragraph (1) are —

- (a) a gas transport agent;
- (b) a gas transporter;
- (c) a gas shipper; and
- (d) a gas retailer.

20. An employee, an agent or a contractor of, or any person authorised by, PUB —

- (a) doing anything which that person is authorised, empowered or required to do under the Public Utilities Act (Cap. 261) or the Sewerage and Drainage Act (Cap. 294); or
- (b) for the purposes of performing the PUB's duties under either of those Act.

21. An individual providing social services to the public under any social service programme run, or fully or partially funded, by the Government or NCSS, with the permission of or under contract with —

THE SCHEDULE — *continued*

- (a) the Government or NCSS; or
- (b) a social service organisation which receives full or partial funding from the Government or NCSS to run a social service programme which includes that service.

22. In this Schedule —

“approved provider”, “step-down care” and “step-down care institution” have the same meanings, respectively, as in the Medical and Elderly Care Endowment Schemes Act;

“basic bus service” has the same meaning as in the Public Transport Council (Bus Service Licence) Regulations 2006 (G.N. No. S 720/2006);

“bus interchange” has the same meaning as in Part VB of the Road Traffic Act (Cap. 276);

“bus interchange operator” means the holder of a licence to operate a bus interchange granted under section 111M of the Road Traffic Act;

“bus service licensee” means the holder of a bus service licence or a bus service operator’s licence granted under the Public Transport Council Act (Cap. 259B);

“cleaner”, “cleaning work”, “public market”, “waste” and “waste collector licensee” have the same meanings, respectively, as in the Environmental Public Health Act (Cap. 95);

“cleaning business licensee” means the holder of a cleaning business licence granted under the Environmental Public Health Act;

“clinical laboratory” means any premises used or intended to be used for any type of examination of the human body or of any matter derived from such examination for the purpose of providing information —

- (a) for the diagnosis, prevention or treatment of any disease;
- (b) for the assessment of the health of any person; or
- (c) for ascertaining the cause of death or the result of any medical or surgical treatment given to any person;

“contract” means a contract of employment;

“cluster HQ” means —

- (a) Alexandra Health System Pte. Ltd.;
- (b) Eastern Health Alliance Pte. Ltd.;
- (c) Jurong Health Services Pte. Ltd.;

THE SCHEDULE — *continued*

(d) National Healthcare Group Pte. Ltd.;

(e) National University Health System Pte. Ltd.; or

(f) Singapore Health Services Pte. Ltd.;

“enrolled nurse”, “registered midwife” and “registered nurse” have the same meanings, respectively, as in the Nurses and Midwives Act (Cap. 209);

“gas transport agent”, “gas transporter”, “gas shipper” and “gas retailer” have the same meanings, respectively, as in the Gas Act;

“Government-aided junior college”, “Government-aided school”, “Government junior college”, “Government school”, “independent junior college” and “independent school” have the same meanings, respectively, as in the Education Endowment and Savings Schemes (Scholarships, Bursaries and Awards) Regulations (Cap. 87A, Rg 4);

“HDB” means the Housing and Development Board established under the Housing and Development Act (Cap. 129);

“healthcare establishment” means any premises or conveyance which is used or intended to be used for the provision of any service, or for carrying out any practice or procedure, that is related to the diagnosis, treatment or care of persons suffering from any disease, injury or disability;

“healthcare professional” means —

(a) a registered allied health professional;

(b) a registered dentist or a registered oral health therapist;

(c) a registered medical practitioner;

(d) an enrolled nurse, a registered nurse or a registered midwife;

(e) a registered pharmacist; or

(f) any person under training as a professional specified in paragraph (a), (b), (c), (d) or (e);

“hospital” means any premises used or intended to be used for the reception, lodging and treatment and care of persons who require medical treatment or suffer from any disease, and includes a maternity home and a nursing home;

“market support services licensee”, “retail electricity licensee”, “transmission agent licensee” and “transmission licensee” have the same meanings, respectively, as in the Electricity Act;

“maternity home” means any premises used or intended to be used for the reception of pregnant women or of women immediately after childbirth;

THE SCHEDULE — *continued*

“medical clinic” means any premises used or intended to be used by a healthcare professional —

- (a) for the diagnosis or treatment of persons suffering from, or believed to be suffering from, any disease, injury or disability of mind or body; or
- (b) for curing or alleviating any abnormal condition of the human body by the application of any apparatus, equipment, instrument or device requiring the use of electricity, heat or light;

“NCSS” means the National Council of Social Service established under the National Council of Social Service Act (Cap. 195A);

“nursing home” means any premises, other than a maternity home, used or intended to be used for the reception of, and the provision of nursing for, persons suffering or convalescing from any sickness, injury or infirmity;

“operations services”, in relation to any premises or system, includes —

- (a) the operation and maintenance of facilities and equipment at those premises or in relation to that system;
- (b) logistics support for events or activities at those premises or in relation to that system; and
- (c) any other related services for the safe, secure or efficient operation of those premises or that system;

“public healthcare institution” means a clinical laboratory, a healthcare establishment, a medical clinic or a hospital which is owned or operated by a cluster HQ or its subsidiary;

“public place” includes any place, whether privately owned or not, to which the public has access;

“PUB” means the Public Utilities Board reconstituted under the Public Utilities Act (Cap. 261, 1996 Ed.) in force before 1 April 2001 and continued by the Public Utilities Act (Cap. 261);

“public transport official” has the same meaning as in the Public Transport Council Act;

“railway commuter facility” and “railway premises” have the same meanings, respectively, as in the Rapid Transit Systems Act (Cap. 263A);

“rapid transit system licensee” means the holder of a licence to operate a rapid transit system granted under section 13 of the Rapid Transit Systems Act;

“registered allied health professional” has the same meaning as in the Allied Health Professions Act (Cap. 6B);

THE SCHEDULE — *continued*

- “registered dentist” and “registered oral health therapist” have the same meanings, respectively, as in the Dental Registration Act (Cap. 76);
- “registered medical practitioner” has the same meaning as in the Medical Registration Act (Cap. 174);
- “registered pharmacist” has the same meaning as in the Pharmacists Registration Act (Cap. 230);
- “taxi vocational licence” means a licence to act as a driver of a taxi granted under rule 6(1)(b) of the Road Traffic (Public Service Vehicles) (Vocational Licences and Conduct of Drivers, Conductors, Trishaw Riders and Passengers) Rules (Cap. 276, R 8);
- “ticket payment service” has the same meaning as in the Public Transport Council Act;
- “ticket payment service licensee” means the holder of a ticket payment service licence granted under Part IVB of the Public Transport Council Act;
- “Town” and “Town Council” have the same meanings, respectively, as in the Town Councils Act (Cap. 329A);
- “vector control personnel” means a person who is —
- (a) registered as a vector control operator under section 24 of the Control of Vectors and Pesticides Act;
 - (b) licensed as a vector control technician under section 25 of that Act; or
 - (c) certified as a vector control worker under section 26 of that Act;
- “vector control work” has the same meaning as in the Control of Vectors and Pesticides Act.

Made on 12 November 2014.

TAN TEE HOW
*Permanent Secretary,
Ministry of Home Affairs,
Singapore.*

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